

## OpenStack Troubleshooting

This section provides solutions to several issues that may occur when working with the OpenStack platform with KumoScale software.

**Problem:**

Creating a volume type via OpenStack CLI (volume type create) throws the following warning:

```
/usr/lib/python2.7/site-packages/requests/__init__.py:91: RequestsDependencyWarning: urllib3 (1.25.9) or chardet (3.0.4) doesn't match a supported version!
RequestsDependencyWarning)
```

**Solution:**

Execute following command:

```
pip install --upgrade requests
```

**Problem:**

Failure to delete a volume in error-delete state.

**Solution:**

Use the *force* option to delete the volume (vol\_in\_err\_state\_name):

```
openstack volume delete --force vol_in_err_state_name
```

**Problem:**

Failure to delete snapshots in error-deleting state.

**Solution:**

Edit the mysqldb mysql[1]:

```
use cinder;
update snapshots set deleted=1,status='deleted',deleted_at=now(),updated_at=now() where deleted=0 and
id='<snapshot_volume_id>';
```

[1] *MariaDB™ is a popular open source software relational database that provides a SQL interface for accessing data.*

See Next: [KumoScale v.3.22 Documentation](#)